

Sage Timberline Office



Property Management

Property Management is the Sage Timberline Office source for lease management and accounts receivable processing.

The application features a unique data structure that puts the lease document at the heart of the software, making it flexible enough to accommodate virtually any lease agreement, including multiple leases per tenant, multiple units per lease and multiple tenants per lease.

Property Management easily adapts to unique lease clauses and calculations. What's more, it contains a broad range of standard inquiries and reports that provide you with instant online access to stored lease and property information. Property Management transforms your lease agreements from static legal documents to dynamic information generators.

Following is a detailed list of the features Property Management offers to help you stay on top of all the details your contractual agreements produce:

Lease management

- Set up multiple leases per tenant, multiple units per lease, and multiple tenants per lease.
- Enter and edit future lease information as you receive it, then activate lease at a later date.
- Enter each lease with its own provisions.
- Track pending move-ins and move-outs, and simplify lease start and termination, with user-defined checklists.
- Automatically prorate all charges upon move-in and move-out.
- Reconcile final charges, credits, and deposits, then send tenant refund information (if applicable) to Accounts Payable upon lease termination.
- Calculate interest on deposits and issue tenant 1099-INT.
- Track a nearly limitless number of tenant address types, such as mailing, billing, corporate, attorney, forwarding, or any other type you choose.
- Track any type of square footage, lease insurance, deposits, property addresses, property types, or unit classes.
- Stay on top of lease options with virtually unlimited lease option tracking.
- Track retail sales and calculate overage rents (Advanced Retail offers additional retail functionality).

Accounting

- Amortize rent concessions and increases in accordance with FASB 13 using straight-line function.
- Track gross potential rent and vacancy loss.
- Post Property Management activity to the General Ledger or Accounts Payable automatically, or whenever you choose.
- Easily retrieve expenses and budget information from General Ledger for recoverable expense processing.

BENEFITS

- Multiple lease options
- Easy access to important lease and property information
- Robust billing and fee collection processes
- Multiple pre-designed Property Management reports at any time

Billing and fee collection

- Track and administer an unlimited number of recurring charges.
- Set each recurring charge to be billed weekly, bi-weekly, monthly, quarterly, semi-annually, or annually.
- Track and charge sales tax on rent or other charges.
- Bill miscellaneous, non-recurring charges at any time.
- Use the Balance Forward Statement, Open Item Statement or Tenant Invoice, or create your own customized billing format with Report Designer.
- Customize recoverable expenses and escalations based on last year's actuals or next year's budget, and then automatically apply stops, caps, and base-year amounts.
- Review and adjust amounts transferred from General Ledger to Property Management prior to processing recoveries.
- Retroactively bill unpaid charges resulting from recoverable expense reconciliation.
- Base index escalations on formula-driven CPI or Porter's Wage calculations.
- Automate cash receipt posting with user-defined default payment priorities.
- Post receipts to existing charges, new charges, prepayments, open credits, and deposits.
- Apply open credits to outstanding charges or automatically create an invoice in Accounts Payable to cut a check.
- Base late charges on a percent, flat amount, formula, or a combination of all three types.
- Automatically assess NSF charges, reinstate original charges, and institute late fees.
- Set a tenant to a cash-only basis.
- Import charges from utility billing software.
- Import tenant lockbox payments.

Inquiry

- Drill down on summary information to view supporting detail (for example, review a list of delinquent tenants and balance amounts, then drill down to see the individual open items, amounts, and charge dates).
- Apply conditions to block information that you don't want to see.
- View and insert electronic notes and file attachments.
- Insert additional columns of information on-the-fly for quick access to the data you need most.
- Modify any of the more than 100 inquiries, or create new inquiries using Inquiry Designer.

Reporting

- Choose from nearly 80 pre-designed Property Management reports to calculate and print information at any time.
- Apply conditions and ranges so that only the specific information you want to report prints.
- Modify nearly all of the more than 500 reports, or create new reports using Report Designer.

Additional features

- Generate charges by each property independently.
- Track weighted occupancy for multiple square footage types by calendar or fiscal year.
- Retain occupancy history indefinitely.
- Track miscellaneous income for each property.
- Run management fees on a pre-determined schedule or anytime during fiscal period via "on-demand" calculation feature.
- Automatically send management fee invoices to Accounts Payable.
- Allow an entity to pay an invoice or receive payment belonging to another entity (intercompany accounting).
- Add up to 250 custom fields to more than 20 records within Property Management.
- Track property taxes paid, property valuations, and tax exemptions.
- Track pertinent insurance information on a property (insurance effective date, expiration date, value, deductibility, agent's name, etc.).
- Attach time-stamped online notes to documents throughout the software.
- Customize toolbar for push-button access to reports, inquiries, and tasks.
- Change on-screen descriptions to match your company's terminology (for example, "tenant" can become "resident" or "unit" can be "suite").
- Define security rights by user or group.

Property Management is a part of Sage Timberline Office, fully integrated software created to streamline work and connect the people you depend on to build your business

Sage Timberline Office

Service Management-Real Estate

Streamlining your control over service operations, Service Management for Sage Timberline Office integrates with other applications for better communication between tenants and your organization's dispatchers, technicians, and accounting staff.

Ready access to Accounts Payable, Accounts Receivable, Payroll, Property Management, and General Ledger information enables you to track and respond to vital service information.

Service Management simplifies service call dispatching, field technician management, and billing. You're able to see the status of any service call including the time the call is scheduled, the type of service to be performed, the technician assigned to perform the service, and what parts, if any, will be needed for the service call.

Information on vendors, invoices, purchase orders, and other financial details are entered into your system only once, eliminating redundancy and potential error. Add-on modules further improve your operation by putting you in complete control of field purchasing, service agreements, and warranties, as well as preventive maintenance.

BENEFITS

- Accurate and detailed service call information available at the touch of a button
- Easily invoice work orders on the fly
- View up to 480 service calls at once

Unassigned	101-Jones	102-Sanford	103-Lovett	104-Franks
3-31.00	1-5.00	1-5.00	2-10.00	2-8.00
None	None	None	None	None
Tri-Tech Lab (503)555-1425 Steve Baker	Allstate University (503)555-1425 Steve Baker	Dankwardt Swimming Pool (503)531-9856 Bill Hanson	Pacific Supplies (503)356-2599 Joe Johnson	Memorial Civic Center (503)555-6287 Nate Olson
Napoli's Pizzeria (503)555-3207 Wendy Jones	Burns Restaurant (503)446-0095 Frank Burns	Burns Restaurant (503)446-0095 Frank Burns	Debi Bronson	City of Oak Hills (503)559-1826 James Keaton
Nw Food Warehouse (503)826-4958 Michael Perkins				

◀ Work orders are graphically depicted on Service Management's easy-to-navigate dispatch board in the form of on-screen "ECard" tiles that include information such as reason for call, job status, and property or unit location..

Dispatching features and efficiencies

- Display as many as 480 service calls and 50 technicians at one time on the easy-to-use dispatch board.
- Retrieve the service history and geographic location of a property or unit.
- Drill down for access to additional information about specific service calls.
- Attach technician, property, or unit notes to work orders.
- Pull up a list of installed assets including detail such as a model number, service history, or warranty length.
- Check details of warranty and service agreement coverage.
- Perform searches for existing work orders.
- Automatically carry over unfinished work orders to next day.
- Let tenants know exactly when technicians were dispatched.
- Map out each technician's schedule for up to four weeks.
- Call up technician records, status, pager numbers, and more.
- Use time stamps to create an audit trail of actual hours worked and cross-check them against technician time cards.
- Track skills by technician.

Billing features and efficiencies

- Automate pricing with small job fixed-rate pricing, flat rate pricing, or markup/discount.
- Set up unlimited rate tables for labor, materials, equipment, and other costs.
- Establish special discounts.
- Customize call types with their own labor rates.
- Price travel by trip charge or miles.
- Automatically price parts based on item or mark-up file.
- Add miscellaneous charges.
- Bill multiple work orders based on one invoice.
- Implement a work order approval process prior to billing.
- Invoice work orders on the fly.

Service Management is a part of Sage Timberline Office, fully integrated operations and financial software for construction and real estate professionals.